Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2009 - June 30, 2009

Filing Deadline: July 15, 2009

Filing Confirmation Number: 0003897917

General Report Information

Type of Company

Device Manufacturer

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name:	Palm, Inc.
PO Box:	
Street Address:	950 W. Maude Ave.
City:	Sunnyvale
State:	CA
Zip Code:	94085

Contact Name:	Manthos Economou
Contact Phone:	(408) 617-8304
Contact Fax:	(408) 617-0170
Contact Email:	manthos.economou@palm.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets with the Wi-Fi air interface have clear and effective disclosure that the handset has not been tested for hearing aid compatibility with respect to its Wi-Fi voice operation? Yes
Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://kb.palm.com/wps/portal/kb/common/article/41636_en.html

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: HAC explanation and consumer education text is included in Public website and User Manual.

Hearing Aid Testing

How many handset models were tested for hearing aid compatibility during the reporting period? 0

Report Remarks

Handset 1: Palm Treo 755p

Handset Maker

Palm

Handset Model Name	FCC ID
Treo 755p	O8F-895

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 06/07 to 02/09

Ratings

M-Rating: M3
M-Rating Certification Date: 05/11/07
Version of the ANSI C63.19 standard used during the certification process: 2006
T-Rating: T3
T-Rating Certification Date: 05/11/07
Version of the ANSI C63.19 standard used during the certification process: 2006

Remarks

Handset 2: Palm Treo 800w

Handset Maker

Palm

Handset Model Name	FCC ID
Treo 800w	O8F-715

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 07/08 to 01/09

Ratings

M-Rating: M4
M-Rating Certification Date: 07/14/08
Version of the ANSI C63.19 standard used during the certification process: 2006
T-Rating: T4
T-Rating Certification Date: 07/14/08
Version of the ANSI C63.19 standard used during the certification process: 2006

Remarks

Handset 3: Palm Centro 685

Handset Maker

Palm

Handset Model Name	**FCC ID**
Centro 685	O8F-728

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 02/08 to 06/09

Ratings

M-Rating:
M-Rating Certification Date:
Version of the ANSI C63.19 standard used during the certification process:
T-Rating:
T-Rating Certification Date:
Version of the ANSI C63.19 standard used during the certification process:

Remarks

Handset 4: Palm Centro 690

Handset Maker

Palm

Handset Model Name	**FCC ID**
Centro 690	O8F-747

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 10/07 to 04/09

Ratings

M-Rating: M4
M-Rating Certification Date: 10/09/07
Version of the ANSI C63.19 standard used during the certification process: 2006
T-Rating: T4
T-Rating Certification Date: 10/09/07
Version of the ANSI C63.19 standard used during the certification process: 2006

Remarks

Handset 5: Palm Treo Pro-E

Handset Maker

Palm

Handset Model Name	**FCC ID**
Treo Pro-E	O8F-SKYC

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 03/09 to 06/09

Ratings

M-Rating: M3
M-Rating Certification Date: 01/08/09
Version of the ANSI C63.19 standard used during the certification process: 2006
T-Rating: T3
T-Rating Certification Date: 01/08/09
Version of the ANSI C63.19 standard used during the certification process: 2006

Remarks

Handset 6: Palm Pre-E

Handset Maker

Palm

Handset Model Name	**FCC ID**
Pre-E	O8F-CASC

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 06/09 to 06/09

Ratings

M-Rating: M4
M-Rating Certification Date: 05/20/09
Version of the ANSI C63.19 standard used during the certification process: 2007
T-Rating:
T-Rating Certification Date:
Version of the ANSI C63.19 standard used during the certification process:

Remarks

Handset 7: Palm Treo Pro-U

Handset Maker

Palm

Handset Model Name	FCC ID
Treo Pro-U	O8F-SKYG

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 09/08 to 06/09

Ratings

M-Rating:
M-Rating Certification Date:
Version of the ANSI C63.19 standard used during the certification process:
T-Rating:
T-Rating Certification Date:
Version of the ANSI C63.19 standard used during the certification process:

Remarks

It is offered directly from Palm, not to any carrier.

Certification

This Report has been certified by:

Helen Zhao Sr. Regulatory Compliance Engineer
07/13/2009